

Penthouse Terms and Conditions

- Penthouse accommodation is based on two people sharing only;
- Private dining table for maximum of 10 guests must be booked in advance with the Events department;
- For any large event enquiries, please contact the Events department directly;
- Any 18th or 21st birthday enquiries will be subject to the management's discretion but please be advised adult supervision will be required;
- Rooming list must be provided prior to arrival of all invited non-resident guests;
- All invited non-resident guests must announce themselves on the day to reception;
- In the event of any disturbance or complaint that has been reported to reception and the on-duty Manager, all invited guests may be asked to vacate the premises;
- All non-resident guests must vacate the suite at an agreed time on booking with the Management's discretion;
- Non-residents must vacate the premises as per hotel regulations at 2.00am and cannot re-enter guest areas;
- £150.00 deposit will be required for any incidentals or damages caused during the stay but will be fully refunded if nothing to report on check-out;
- Jacuzzi can only accommodate a maximum of 5 people at one time but please refrain from using the Jacuzzi if you have any medical conditions;
- When drinking outside, please refrain from hovering over the balcony. As per safety regulations, should anyone be reported doing so they will be asked to leave immediately by an on-duty manager or security;
- Please do not enter the next door suite; this is not permitted unless you have reserved both rooms;
- If the penthouse has been reserved online or directly through reservations with a discounted rate, please note an additional £500 supplement, or at the discretion of the Events Manager, will be applied to the room if you require any type of event.